



Bedale Squash and Racketball Club Code of Conduct

Introduction

This Code of Conduct follows the guidelines set out by England Squash and outlines the standards of conduct expected, at all times, by anyone who participates or is otherwise involved at any level in the game at Bedale Squash Club. This includes players, coaches, match officials, volunteers, parents, spectators or visitors.

Note that for the purposes of this Code, and in conjunction with the criteria for membership of England Squash, references to a "child" or "children" are a reference to an individual who is 18 years of age or younger.

1. Player Conduct Obligations

All players at all times will:

1. Observe a spirit of fair play and abide by the rules of the game and regulations set out by the club
2. Respect referees, officials, coaches, players, spectators and other individuals involved with squash at the club.
3. Respect the decisions of referees and other match officials without complaint.
4. Accept that process for awarding conduct penalties and disciplinary sanctions will be followed in accordance with England Squash guidelines.
5. Refrain from ridiculing or shouting at match officials, spectators or other players.
6. Comply with any applicable clothing rules and regulations including, but not limited to, the use of protective eyewear.
7. Always use non-marking shoes when playing on court
8. Wear eye protection if they are under 19 years of age.
9. Show patience and understanding towards players who may be learning the game.

10. Not make inappropriate and deliberate physical contact with or use any threatening behaviour against any other participant.
11. Take all reasonable measures to protect their own safety and others on and around the court.
12. Pay any fees for membership, training or club events promptly.
13. Keep to agreed timings for all individual and team matches.
14. Be courteous to opponents and refund any court fees if a match has had to be cancelled at short notice.
15. Ensure that the court and changing room areas are left clean and tidy after use.
16. Club members are responsible for behaviour of the guests and ensuring that they act in accordance with club policies and procedures.

2.Code of Conduct: Coaches

This section of the Code applies to all coaches or any other individual with a delivery, performance or education role within squash in England and at Bedale Squash Club.

All such individuals involved in squash will, at all times:

1. Ensure that players under their supervision meet the standards of respect for individuals involved with squash at BSRC
2. Ensure a sensible balance between performance and the emotional, physical, social and developmental needs of the players.
3. Have the players' best interests at heart at all times.
4. Report any concerns in relation to a child or a vulnerable adult following the reporting procedures of England Squash in the Safeguarding and Protecting Young People Policy and Safeguarding and Protecting Vulnerable Adults Policy.
5. Obtain, and maintain, all appropriate qualifications relating to coaching and safeguarding including an up-to-date Disclosure and Barring Service approval.
6. Obtain, and maintain, a valid First Aid / Emergency Aid Certificate or ensure that appropriate first aid is available at all times.

7. Where appropriate, ensure that they are suitably insured for their activities including third party insurance or employer's liability insurance.
8. Ensure that activities carried out by players are appropriately supervised on and off the courts and are suitable for their age, strength, maturity and the ability of each individual player.
9. Refrain from the public criticism of another coach and do not under any circumstances solicit business away from another coach or club.
10. Ensure that any advertising is accurate and obtain appropriate permission to advertise from the club.
11. Ensure that the relevant permissions and consent forms are in place for any participant to partake in their activity, adhering to GDPR legislation and guidance on the holding of data.
12. Ensure the wellbeing and safety of each player above all other considerations, including the development of performance.
13. Ensure that all equipment and facilities meet all appropriate safety standards and have an understanding of all relevant operating procedures and relevant risk assessment criteria regarding the particular facility being used.
14. Ensure that any child or vulnerable adult operating in a coaching capacity is doing so under the supervision of a suitably qualified and insured adult coach.
15. Communicate and co-operate with medical practitioners in the diagnosis, treatment and management of any player's physical and / or mental health issues.
16. Ensure that all players are aware of their responsibilities under this Code and never condone behaviour that contravenes this Code.
17. Realise their responsibilities as role models and set positive examples for others, particularly children, parents and spectators.
18. Never cause any individual to lose self-esteem by embarrassing, humiliating or undermining them i.e. shouting at a player for making a mistake or not winning.
19. Treat some young people more favourably than others.
20. Ensure that when in a position of authority this privilege will not be used to exert influence over other individuals to gain personal benefit for themselves or any other connected party.

21. Set and uphold the boundaries between a professional working relationship and friendship between themselves and players when in a position of trust especially where the player is a child or a vulnerable adult.
22. Never engage in any form of inappropriate personal or sexual relationship with a player or make sexually suggestive comments to a young person, even in jest.
23. Never spend time alone with young people away from others, take young people to their home where they will be alone or invite young people to stay at their own home.
24. Follow the club guidance for gaining parental permission to transport children.
25. Only engage in one-on-one coaching sessions with a child with parental consent and where the space is visible to other persons/parents/working CCTV present (whether a school hall, court/ changing room). Coaches will also adhere to club transportation guidance when sharing lifts with participants.
26. Not consume alcohol or illegal substances while working and never give young people alcohol, cigarettes or drugs.
27. Not do things of a personal nature for young people that they can do for themselves, unless asked to do so by a parent/carer. (It is recognised that some young people will always need help with things such as lace tying, and it is also recognised that this does not preclude anyone attending to an injured/ill young person or rendering first aid).
28. Depart the squash club or agreed rendezvous point until the safe dispersal of all young people is complete.

3. Code of Conduct: Spectators, Parents and Guardians

This section of the Code applies to all spectators, parents and guardians involved in squash at the club.

1. Parents and Guardians have a responsibility at all times to encourage all players to settle disagreements amicably without resorting to hostility or violence and support all efforts to remove bad or abusive language and unsporting behaviour. Parents and Guardians may also remind players that any breach of expected behaviours is likely to invoke disciplinary action.
2. Respect the decisions of officials and teach children to do the same.
3. Focus on the efforts and enjoyment of children rather than winning or losing.
4. Never ridicule or admonish a child for making a mistake or losing a match.

5. Teach children that honest effort and teamwork are as important as victory or individual performances.
6. Appreciate good performances and skilful play by all players.
7. Show an appreciation for volunteer coaches and administrators.
8. Inform any coach or other appropriate individual of any new or changed injury, health or welfare issue which a parent considers is appropriate for that individual to know about their child.
9. When socialising/chatting in the viewing areas all spectators are asked to be considerate of not disturbing players on court.

4. Code of Conduct: Referees and Officials

All such individuals involved in squash will, at all times:

1. Encourage all players to play within the rules
2. Be honest, consistent, objective, impartial and courteous when applying the rules of the game.
3. Show patience and understanding towards those who may be learning the game.
4. Never publicly express any criticism of other referees or officials.

5. Breaches of this Code

1. Any behaviour that amounts to a breach of this Code is dealt with quickly and appropriately in accordance with club policy and procedures. In the event that an issue cannot be dealt with at a local level because the subject matter relates to an area within the sole jurisdiction of England Squash, an alleged breach of this Code will be set out in writing and sent to England Squash in accordance with relevant England Squash policy and procedures.